

FOR IMMEDIATE RELEASE
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**Bret Crow, Bret.Crow@jfs.ohio.gov or
Angela Terez, Angela.Terez@jfs.ohio.gov
(614) 307-9562**

Unemployed Ohioans Urged to File Weekly Claims on Designated Days

COLUMBUS, OHIO – In an effort to streamline claims processing and expedite payments, the Ohio Department of Job and Family Services (ODJFS) is implementing a new weekly claim filing process for Ohioans who have been approved to receive unemployment benefits. Starting on Sunday, April 26, individuals filing weekly claims should do so on the day of the week specified below, based on the first letter of their last name.

Date	First Letter of Last Name
Sunday	A through H
Monday	I through P
Tuesday	Q through Z
Wednesday	All
Thursday	All
Friday	All
Saturday	All

To ensure fastest processing, claimants also should set their correspondence preference to “electronic,” as opposed to U.S. mail.

“The new process will help relieve pressure on our system so that claims can be filed more easily and paid more quickly,” said ODJFS Director Kimberly Hall. “Once a claim is processed, payment can be made by direct deposit within three business days.”

Ohioans can submit initial applications for benefits at any time. ODJFS encourages individuals to apply online at unemployment.ohio.gov. Those without internet access or who need assistance can file by phone at (877) OHIO-JOB (1-877-644-6562) or TTY at (888) 642-8203, 7 a.m. to 7 p.m. Monday through Friday, 9 a.m. to 5 p.m. on Saturdays, and 9 a.m. to 1 p.m. Sundays. First-time applicants should be prepared to provide their name and Social Security number as listed on their Social Security card and, if they are unemployed as a result of COVID-19, the mass-layoff number 2000180.

For answers to frequently asked questions about COVID-19-related unemployment claims, visit unemployment.ohio.gov.

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The Ohio Department of Job and Family Services manages vital programs that strengthen Ohio families. These include job training and employment services, unemployment insurance, cash and food assistance, child care, child and adult protective services, adoption, and child support services.

